

OVERVIEW

Creative and technical web development professional with four years of experience looking for a position where I can enhance my knowledge of design principles and grow with the organization.

SKILLS

- HTML5 / CSS / JavaScript
- NodeJS / ReactJS / Typescript
- Graphic Design (Affinity Designer / Photoshop / Illustrator)
- Project Management
- Python / SQL
- UI/UX Design
- SEO

EXPERIENCE

Bemis Associates

11/2022 - 08/2023

Help Desk Technician

- Provide support for the manufacturing floor to keep operations running smoothly.
- Quickly resolve tickets to ensure high efficiency of the manufacturing departments. Provide support for the manufacturing floor to keep operations running smoothly.
- Engaged in troubleshooting network connectivity and printer issues.
- Deployed/imaged new W10 / W11 machines to users.
- Tracked issues through a ticketing system (ManageEngine) with 90% efficiency.
- Quickly resolve tickets to ensure high efficiency of the manufacturing departments.

Curious Kids Childcare

05/2019 – 09/2019

Freelance Web Designer

- Converted HTML website to WordPress.
- Improved website navigation and responsiveness.
- Created graphic assets for various parts of the website.
- Increased ease of access to information by 80%.

Sterling Media Inc

11/2019 - 03/2021

Freelance Graphic Designer

- Developed digital and print graphics for a small media company that services local small businesses.
- Design and maintain websites and assist with video production for advertising and other use such as website videos.

EDUCATION

Fitchburg State University

2014 - 2016

BS in Communications Media

Mount Wachusett Community College

2010 - 2012

AS in Website Design